

## AKAMAI PRODUCT BRIEF

# Security Optimization Assistance

Enhanced maintenance and support for your Akamai cloud security and enterprise solutions

Many organizations find it challenging to hire, train, and retain security experts to maintain their web security. Akamai Security Optimization Assistance (SOA) provides a people-driven approach that uses human intelligence to respond to evolving threats, offset risk, and keep your business protected.

## Get the most from your Akamai cloud security investment

SOA is an ongoing maintenance service designed to help you maximize protection through Akamai cloud security and enterprise products and help you keep up with evolving security landscapes and business priorities. To support your security strategy, the service leverages periodic reviews and security configuration assistance from an aligned Akamai Security Solutions expert.

## Key components of Security Optimization Assistance

### Named Akamai Security Expert

SOA gives you access to a dedicated Akamai Security Expert who understands your business and Akamai security configuration. Working within the context of your business, the expert provides analysis and recommendations based on your specific needs. Your Akamai Security Expert will assist with onboarding, ongoing maintenance, and consultation for the Akamai cloud security and enterprise solutions.






### Technical security reviews

Periodic technical security reviews include a comprehensive analysis of your cloud security configurations and recommendations for configuration updates and adoption of enhanced website defenses.

### Security configuration assistance

Akamai SOA gives you ongoing access to a team of security experts. They provide consultative support, optimization recommendations, troubleshooting, and training.

## BENEFITS FOR YOUR BUSINESS

-  **Mitigate business risks** and improve end-user confidence by keeping website defense and security configurations in sync with attack sophistication, changing business needs, and the evolving security landscape
-  **Extract maximum value** from your Akamai cloud security investment by leveraging best-practice implementations, maintenance, and adoption of advanced features
-  **Gain access to a dedicated expert** with unique Akamai product expertise and an understanding of your setup and business priorities
-  **Reduce the operational cost** of hiring and retaining in-house experts by leveraging Akamai's security services team
-  **Streamline web security operations** with flexibility to use the service for multiple Akamai cloud security and enterprise solutions



## Deliverables of Security Optimization Assistance

| Highlights of Technical Security Review  | Examples of Security Configuration Assistance   |
|--|---|
| <ul style="list-style-type: none"><li>• Traffic review</li><li>• Reviews and recommendations to optimize configurations</li><li>• Incident/alert reviews</li></ul> | <ul style="list-style-type: none"><li>• Implementation of recommendations from technical security reviews</li><li>• Ongoing updates and optimization to customer products</li></ul> |